



CITY OF GLENDALE WATER SERVICES DEPARTMENT WATER-EFFICIENCY REBATES TERMS AND CONDITIONS

Water Conservation rebates are a financial incentive, where the cost is partially offset by the City of Glendale for its water customers in the Glendale Service area. The City of Glendale is not responsible for selection, installation, or performance of any product. Rebate requirements are subject to change.

REBATE	SINGLE-FAMILY RESIDENTIAL	NON-RESIDENTIAL MULTI-FAMILY, HOA, COMMERCIAL, & SCHOOL
WaterSense Toilet	Up to \$100 (tank toilet)	Up to \$10,000 <ul style="list-style-type: none"> • Up to \$100 for tank toilets • Up to \$250 for flushometer valve toilets
ENERGY STAR Clothes Washer	Up to \$200	None
Landscape	New Home Xeriscape Installation <ul style="list-style-type: none"> • Up to \$500 for xeriscape (\$0.50 per sq. ft.) • Up to \$250 for artificial grass (\$0.25 per sq. ft.) Existing Home Grass to Xeriscape <ul style="list-style-type: none"> • Up to \$3,000 for xeriscape (\$1.00 per sq. ft.) • Up to \$250 for artificial grass (\$0.25 per sq. ft.) 	Xeriscape Conversion <ul style="list-style-type: none"> • Up to \$10,000 for xeriscape (\$1.00 per sq. ft.) • Up to \$250 for artificial grass (\$0.25 per sq. ft.) <p>One rebate per fiscal year, max of \$50,000 over several years.</p>
Pool/Spa Removal	Up to \$800 (\$400 base and \$1.00 per sq. ft.)	None
Water-Efficient Landscape Irrigation Technology	Up to \$750 <ul style="list-style-type: none"> • WaterSense irrigation controller - Up to \$250 • High-efficiency nozzles – Up to \$5 • WaterSense sprinkler spray bodies – Up to \$10 • Rain sensor – Up to \$50 • Flow sensors with leak detection – Up to \$100 	All grant funds have been expended. This project is being evaluated for permanent rebate offering.
Water-Efficient Cooling Tower Technology	None	Up to \$1,000



Residential WaterSense Toilet Rebate

Up to \$100

REBATE PURPOSE

The purpose of this rebate is to encourage a permanent reduction in the amount of water used through the replacement of older, inefficient toilets with water-efficient [Environmental Protection Agency WaterSense labeled toilets](#). The rebate is a financial incentive, where the cost is partially offset by the City of Glendale for its water customers in the Glendale Water Service Area.

REBATE REQUIREMENTS

- Toilet being replaced must meet or exceed the current federal standard of 1.6 gallons per flush.
- New toilet must be a WaterSense labeled toilet and listed on the WaterSense [Product Search](#).
- WaterSense labeling states the effective flush volume shall not exceed 1.28 gallons.
- Different toilet tanks and bowls can be combined to create a unique product. Verify the toilet and bowl combination is WaterSense labeled on the WaterSense [Product Search](#).
- Old toilet must be removed and not used again.

ELIGIBILITY AND REBATE AMOUNT

- Only one rebate application allowed per fiscal year (July 1 – June 30).
- Single-family residential properties that receive water service from the City of Glendale that are in good standing (i.e., no outstanding debt owed to the city).
- Applicant must be the owner of the property or have written permission from the owner to apply for and receive the rebate.
- New construction is ineligible.
- WaterSense toilet purchased and installed before January 1, 2023 is ineligible.
- The rebate is only for WaterSense toilet (excludes installation, parts, tax, and shipping etc.) purchased and installed within 12 months of the application submittal.
- All WaterSense toilet components must be in new condition and not refurbished.
- The rebate maximum amount of \$100 per toilet may not exceed the amount paid for the WaterSense toilet before tax.

REBATE APPLICATION SUBMITTAL REQUIREMENTS

- Submit application online or request a hard copy application be mailed to you.
- The following items must accompany the application:
 - Photo(s) of the old toilet(s), showing make and model.
 - Photo(s) of the WaterSense toilet(s) after installation.
 - Copy of itemized receipt that shows: 1) vendor, 2) date, 3) make and model, and 4) cost of WaterSense toilet.



- [W-9 Form](#)

- Altered or mis-represented photos or receipts will be considered fraudulent, and the rebate will be denied.
- Post-inspection of the property may be required to verify installation of WaterSense toilet.

ADDITIONAL INFORMATION

- Rebates are available on a first-come, first-served basis from the date and time the completed application is received and subject to the availability of funding. A complete application means all required information is filled on the application, all required documents are attached, signed, and dated. The rebate is a check mailed to the active water account approximately 40 days after the City of Glendale receives a complete application. The City will mail a 1099 tax form to rebate recipients during the following tax season. Any questions regarding the taxability of the payment should be directed to your tax professional.
- City of Glendale is not responsible for selection, installation, or performance of any product.
- Rebate requirements are subject to change.

QUESTIONS

If you have questions about the rebate, please contact the City of Glendale Water Services Department – Conservation and Sustainable Living Division at greenliving@glendaleaz.com or 623-930-3596.



Non-Residential (e.g., Multi-family, HOA, Commercial, & School) WaterSense Toilet Rebate

- Up to \$10,000
 - Up to \$100 for tank toilets
 - Up to \$250 for flushometer valve toilets

REBATE PURPOSE

The purpose of this rebate is to encourage a permanent reduction in the amount of water used through the replacement of older, inefficient toilets with water-efficient [Environmental Protection Agency WaterSense labeled toilets](#). The rebate is a financial incentive, where the cost is partially offset by the City of Glendale for its water customers in the Glendale Water Service Area.

REBATE REQUIREMENTS

- Toilet being replaced must meet or exceed the current federal standard of 1.6 gallons per flush.
- New toilet must be a WaterSense labeled toilet and listed on the WaterSense [Product Search](#).
- WaterSense labeling states the effective flush volume shall not exceed 1.28 gallons.
- Different toilet tanks and bowls can be combined to create a unique product. Verify the toilet and bowl combination is WaterSense labeled on the WaterSense [Product Search](#).
- Old toilet must be removed and not used again.

ELIGIBILITY AND REBATE AMOUNT

- Only one rebate application allowed per fiscal year (July 1 – June 30).
- Multi-family, HOA, commercial, and school properties that receive water service from the City of Glendale that are in good standing (i.e., no outstanding debt owed to the city).
- Applicant must be the owner of the property or have written permission from the owner to apply for and receive the rebate.
- New construction is ineligible.
- WaterSense toilet purchased and installed before January 1, 2023 is ineligible.
- The rebate is only for WaterSense toilet (excludes installation, parts, tax, and shipping etc.) purchased and installed within 12 months of the application submittal.
- All WaterSense toilet components must be in new condition and not refurbished.
- The rebate maximum amount of \$100 per tank toilet and \$250 per flushometer-valve toilet may not exceed the amount paid for the WaterSense toilet before tax.
- The total rebate amount is not to exceed \$10,000 per property, per fiscal year.

REBATE APPLICATION SUBMITTAL REQUIREMENTS



- Submit application online or request a hard copy application be mailed to you.
- The following items must accompany the application:
 - Photo(s) of the old toilet(s), showing make and model.
 - Photo(s) of the WaterSense toilet(s) after installation.
 - Copy of itemized receipt that shows: 1) vendor, 2) date, 3) make and model, and 4) cost of WaterSense toilet.
 - [W-9 Form](#)
- Altered or mis-represented photos or receipts will be considered fraudulent, and the rebate will be denied.
- Post-inspection of the property may be required to verify installation of WaterSense toilet.

ADDITIONAL INFORMATION

- Rebates are available on a first-come, first-served basis from the date and time the complete application is received and subject to the availability of funding. A complete application means all required information is filled on the application, all required documents are attached, signed, and dated. The rebate is a check mailed to the active water account approximately 40 days after the City of Glendale receives a complete application. The City will mail a 1099 tax form to rebate recipients during the following tax season. Any questions regarding the taxability of the payment should be directed to your tax professional.
- City of Glendale is not responsible for selection, installation, or performance of any product.
- Rebate requirements are subject to change.

QUESTIONS

If you have questions about the rebate, please contact the City of Glendale Water Services Department – Conservation and Sustainable Living Division at greenliving@glendaleaz.com or 623-930-3596.



Residential ENERGY STAR Clothes Washer Rebate

Up to \$200

REBATE PURPOSE

The purpose of this rebate is to encourage a permanent reduction in the amount of water used through the replacement of older, inefficient clothes washers with water-efficient [Environmental Protection Agency ENERGY STAR labeled clothes washers](#). The rebate is a financial incentive, where the cost is partially offset by the City of Glendale for its water customers in the Glendale Water Service Area.

REBATE REQUIREMENTS

- Old clothes washer being replaced must be a top-load machine.
- New clothes washer must be an ENERGY STAR labeled clothes washer listed on the ENERGY STAR [Product Search](#), with an Integrated Water Factor (IWF) of 3.2 or lower.
- Old clothes washer must be removed and not used again.

ELIGIBILITY AND REBATE AMOUNT

- Only one rebate application allowed per fiscal year (July 1 – June 30).
- Single-family residential properties that receive water service from the City of Glendale that are in good standing (i.e., no outstanding debt owed to the city).
- Applicant must be the owner of the property or have written permission from the owner to apply for and receive the rebate.
- New construction is ineligible.
- ENERGY STAR clothes washer purchased and installed before January 1, 2023 is ineligible.
- The rebate is only for ENERGY STAR clothes washer (excludes installation, parts, tax, and shipping etc.) purchased and installed within 12 months of the application submittal.
- All ENERGY STAR clothes washer components must be in new condition and not refurbished.
- The rebate maximum amount of \$200 for an ENERGY STAR clothes washer may not exceed the amount paid for the clothes washer before tax.

REBATE APPLICATION SUBMITTAL REQUIREMENTS

- Submit application online or request a hard copy application be mailed to you.
- The following items must accompany the application:
 - Photo(s) of the old clothes washer, showing make and model.
 - Photo of the ENERGY STAR clothes washer after installation.
 - Copy of itemized receipt that shows: 1) vendor, 2) date, 3) make and model, and 4) cost of ENERGY STAR clothes washer.
 - [W-9 Form](#)



- Altered or mis-represented photos or receipts will be considered fraudulent, and the rebate will be denied.
- Post-inspection of the property may be required to verify installation of ENERGY STAR clothes washer.

ADDITIONAL INFORMATION

- Rebates are available on a first-come, first-served basis from the date and time the complete application is received and subject to the availability of funding. A complete application means all required information is filled on the application, all required documents are attached, signed, and dated. The rebate is a check mailed to the active water account approximately 40 days after the City of Glendale receives a complete application. The City will mail a 1099 tax form to rebate recipients during the following tax season. Any questions regarding the taxability of the payment should be directed to your tax professional.
- City of Glendale is not responsible for selection, installation, or performance of any product.
- Rebate requirements are subject to change.

QUESTIONS

If you have questions about the rebate, please contact the City of Glendale Water Services Department – Conservation and Sustainable Living Division at greenliving@glendaleaz.com or 623-930-3596.



Residential Landscape Rebate

- New Home Xeriscape Installation
 - Up to \$500 for xeriscape (\$0.50 per sq. ft.)
 - Up to \$250 for artificial grass (\$0.25 per sq. ft.)
- Existing Home Xeriscape Conversion
 - Up to \$3,000 for xeriscape (\$1.00 per sq. ft.)
 - Up to \$250 for artificial grass (\$0.25 per sq. ft.)

REBATE PURPOSE

The purpose of this rebate is to encourage a permanent reduction in the amount of water used through the installation of xeriscape (i.e., water-conserving landscape) and/or artificial grass at new homes or the conversion of grass lawns to xeriscape and/or artificial grass at existing homes. The rebate is a financial incentive, where the cost is partially offset by the City of Glendale for its water customers in the Glendale Water Service Area.

REBATE REQUIREMENTS

- For New Homes:
 - Homeowner must pay for and/or install at least 1,000 sq. ft. of xeriscape or artificial grass. Xeriscape packages offered through homebuilders are ineligible.
 - Both front and back must be landscaped - bare soil is ineligible. Per City Code, ground cover consisting of crushed rock, gravel or similar materials shall be one quarter (1/4) inch or larger in size and be maintained at a sufficient depth that covers all exposed areas of dirt. Landscapes with weeds will not be approved until weeds are eradicated.
 - Impermeable surfaces (e.g., concrete slabs, patios, or driveways) do not count toward the rebate.
 - At least one drought-tolerant tree must be planted. Any existing trees not removed during the conversion would meet this tree planting requirement.
 - 75% or more of any new landscape plants must be on the most recent edition of the Arizona Department of Water Resources' [Phoenix Active Management Area Low Water Use/Drought-Tolerant Plant List](#).
 - Xeriscape or artificial grass installed before January 1, 2023 is ineligible.
 - Xeriscape or artificial grass installation must have been completed within 12 months of the application submittal.

- For Existing Homes:
 - Must remove at least 500 square feet of grass and convert to xeriscape or artificial grass. Live grass must be relatively healthy, meaning it was routinely irrigated with a functioning watering system with an average coverage of 70% or more.



Figure 1: Eligible landscape – grass is greater than 70% density.



Figure 2: Ineligible landscape – live grass is less than 70% density.



Figure 3: Ineligible landscape – dirt, no live grass.



Figure 4: Ineligible landscape – weeds, live grass is less than 70% density.

- Only two rebates are allowed per property (e.g., 1 rebate for front yard and 1 rebate for back yard).
- Area where grass was removed must be landscaped – bare soil is ineligible. Per City Code, ground cover consisting of crushed rock, gravel or similar materials shall be one quarter (1/4) inch or larger in size and be maintained at a sufficient depth that covers all exposed areas of dirt. Landscapes with weeds will not be approved until weeds are eradicated.



- Impermeable surfaces (e.g., concrete slabs, patios, or driveways) do not count toward the rebate.
- At least one drought-tolerant tree must be planted. Any existing trees not removed during the conversion would meet this tree planting requirement.
- 75% or more of any new landscape plants must be on the most recent edition of the Arizona Department of Water Resources' [Phoenix Active Management Area Low Water Use/Drought-Tolerant Plant List](#).
- Xeriscape or artificial grass converted before January 1, 2023 is ineligible.
- Xeriscape or artificial grass conversion must have been completed within 24 months of the application submittal.

ELIGIBILITY AND REBATE AMOUNT

- Only one rebate application allowed per fiscal year.
- Single-family residential properties that receive water service from the City of Glendale that are in good standing (i.e., no outstanding debt owed to the city).
- Applicant must be the owner of the property or have written permission from the owner to apply for and receive the rebate.
- Grass areas watered by wells, flood irrigation, or reclaimed water are ineligible.
- Properties that have received a landscape rebate for grass removal cannot receive another rebate if grass was reinstalled and removed.
- Xeriscape or artificial grass installed before January 1, 2023 is ineligible.
- Xeriscape should be within the City of Glendale landscape requirements as prescribed in existing policies, procedures, or ordinances. For more information, contact the City of Glendale [Development Services Center](#) at 623-930-2800.
- Homeowners who are members of a Homeowner's Association (HOA) must ensure that the new landscape complies with HOA Covenants, Codes, and Restrictions (CC&Rs).
- The rebate amount may not exceed the amount paid for the landscape installation/conversion before tax.

REBATE APPLICATION SUBMITTAL REQUIREMENTS

- Submit application online or request a hard copy application be mailed to you.
- The following items must accompany the application:
 - New Homes:
 - Photo of the bare soil before it was installed with xeriscape or artificial grass.
 - Photo of the new xeriscape or artificial grass.
 - Copy of itemized receipt that shows: 1) contractor, 2) date, and 3) cost of grass removal, plants, crushed rock/gravel, etc.
 - [W-9 Form](#)
 - Existing Homes:
 - Photo of the grass before it was converted to xeriscape or artificial grass.
 - Photo of the new xeriscape or artificial grass.



- Copy of itemized receipt that shows: 1) contractor, 2) date, and 3) cost of grass removal, plants, crushed rock/gravel, etc.
- [W-9 Form](#)
- Altered or mis-represented photos or receipts will be considered fraudulent, and the rebate will be denied.
- City of Glendale staff will measure the landscape in ArcGIS and use that measurement to determine the rebate amount.
- Post-inspection of the property may be required to verify installation of xeriscape and artificial grass.

ADDITIONAL INFORMATION

- Rebates are available on a first-come, first-served basis from the date and time the complete application is received and subject to the availability of funding. A complete application means all required information is filled on the application, all required documents are attached, signed, and dated. The rebate is a check mailed to the active water account approximately 40 days after the City of Glendale receives a complete application. The City will mail a 1099 tax form to rebate recipients during the following tax season. Any questions regarding the taxability of the payment should be directed to your tax professional.
- City of Glendale is not responsible for selection, installation, or performance of any product.
- Rebate requirements are subject to change.
- The use of impermeable plastic sheeting in your landscape is not recommended.

QUESTIONS

If you have questions about the rebate, please contact the City of Glendale Water Services Department – Conservation and Sustainable Living Division at greenliving@glendaleaz.com or 623-930-3596.



Non-Residential (e.g., Multi-family, HOA, Commercial, & School) Landscape Rebate

- Up to \$10,000 (\$1.00 per sq. ft.)
- Up to \$250 for artificial grass (\$0.25 per sq. ft.)

REBATE PURPOSE

The purpose of this rebate is to encourage a permanent reduction in the amount of water used through the conversion of existing grass lawns to xeriscape (including artificial grass). The rebate is a financial incentive, where the cost is partially offset by the City of Glendale for its water customers in the Glendale Water Service Area.

REBATE REQUIREMENTS

- Must participate in the City's free landscape water budget, where the actual metered water use is compared to the recommended water use based on the landscape type and amount.
- Must remove at least 1,000 square feet of grass and convert to xeriscape or artificial grass. Live grass must be relatively healthy, meaning it was routinely irrigated with a permanent, functioning, and scheduled irrigation system with an average coverage of 70% or more.



Figure 1: Eligible landscape – grass is greater than 70% density.



Figure 2: Ineligible landscape – live grass is less than 70% density.



Figure 3: Ineligible landscape – dirt, no live grass.



Figure 4: Ineligible landscape – weeds, live grass is less than 70% density.



- Area where grass was removed must be landscaped – bare soil is ineligible. Per City Code, ground cover consisting of crushed rock, gravel or similar materials shall be one quarter (1/4) inch or larger in size and be maintained at a sufficient depth that covers all exposed areas of dirt. Landscapes with weeds will not be approved until weeds are eradicated.
- Impermeable surfaces (e.g., concrete slabs, patios, or driveways) do not count toward the rebate.
- All new landscape plants must be on the most recent edition of the Arizona Department of Water Resources' [Phoenix Active Management Area Low Water Use/Drought-Tolerant Plant List](#).

ELIGIBILITY AND REBATE AMOUNT

- Only one rebate application allowed per fiscal year.
- Multi-family, HOA, commercial, and school properties that receive water service from the City of Glendale that are in good standing (i.e., no outstanding debt owed to the city).
- Applicant must be the owner of the property or have written permission from the owner to apply for and receive the rebate. If an HOA, include a copy of the authorization from board members approving the landscape conversion and rebate application.
- Grass areas watered by wells, flood irrigation, or reclaimed water are ineligible.
- Properties that have received a landscape rebate for grass removal cannot receive another rebate if grass was reinstalled and removed.
- Xeriscape or artificial grass installed before January 1, 2023 is ineligible.
- Xeriscape or artificial grass conversion must have been completed 24 months prior to the application submittal.
- Xeriscape should be within the City of Glendale landscape requirements as prescribed in existing policies, procedures, or ordinances. A Design Review may be required for landscape changes. For more information, contact the City of Glendale [Development Services Center](#) at 623-930-2800.
- The rebate amount may not exceed the amount paid for the landscape installation/conversion before tax.

REBATE APPLICATION SUBMITTAL REQUIREMENTS

- Submit application online or request a hard copy application be mailed to you.
- The following items must accompany the application:
 - Photo of the grass before it was converted to xeriscape or artificial grass.
 - Photo of the new xeriscape or artificial grass.
 - Copy of itemized receipt that shows: 1) contractor, 2) date, and 3) cost of grass removal, plants, crushed rock/gravel, etc.
 - [W-9 Form](#)



- Altered or mis-represented photos or receipts will be considered fraudulent, and the rebate will be denied.
- City of Glendale staff will measure the landscape in ArcGIS and use that measurement to determine the rebate amount.
- Post-inspection of the property may be required to verify installation of xeriscape and artificial grass.

ADDITIONAL INFORMATION

- Rebates are available on a first-come, first-served basis from the date and time the complete application is received and subject to the availability of funding. A complete application means all required information is filled on the application, all required documents are attached, signed, and dated. The rebate is a check mailed to the active water account approximately 40 days after the City of Glendale receives a complete application. The City will mail a 1099 tax form to rebate recipients during the following tax season. Any questions regarding the taxability of the payment should be directed to your tax professional.
- City of Glendale is not responsible for selection, installation, or performance of any product.
- Rebate requirements are subject to change.
- The use of impermeable plastic sheeting in your landscape is not recommended.

QUESTIONS

If you have questions about the rebate, please contact the City of Glendale Water Services Department – Conservation and Sustainable Living Division at greenliving@glendaleaz.com or 623-930-3596.



Residential Pool and/or Spa Removal Rebate

Up to \$800 for removal (\$400 base and \$1.00 per sq. ft.)

REBATE PURPOSE

The purpose of this rebate is to encourage a permanent reduction in the amount of water used through the removal of an in-ground swimming pool and/or spa. The rebate is a financial incentive, where the cost is partially offset by the City of Glendale for its water customers in the Glendale Water Service Area.

REBATE REQUIREMENTS

- Pool and/or spa being removed must be filled with water. Non-functioning and empty pools and/or spas are ineligible.
- Pool and/or spa cannot be replaced with other water-intensive features and grass. If xeriscape and/or artificial grass is installed, the rebate is applied to the pool removal not the installation of xeriscape and/or artificial grass.
- Decomposed granite, pavers, and building structures are acceptable replacements. Bare soil is ineligible.
- Must submit a [Swimming Pool Demolition Permit](#) to the City of Glendale Development Services Department. Completed [Swimming Pool Demolition Permit applications](#) can be submitted to permits@glendaleaz.com for processing.

ELIGIBILITY AND REBATE AMOUNT

- One rebate per property; in-ground pool and spa can be combined if both are removed at the same time.
- Single-family residential properties that receive water service from the City of Glendale.
- Applicant must be the owner of the property or have written permission from the owner to apply for and receive the rebate.
- New construction is ineligible.
- Pool and/or spa removed before January 1, 2023 is ineligible.
- Pool and/or spa removal must have been completed within 12 months of the application submittal.
- Must be permanently installed in-ground pools and/or in-ground spas; above-ground pools are ineligible.
- The square footage of the existing pool and/or spa are based on the water surface area and do not include the surrounding decking.
- Fountains, water features, ponds, etc. are ineligible.
- The rebate maximum amount of \$800 may not exceed the amount paid for the pool and/or spa removal before tax.

REBATE APPLICATION SUBMITTAL REQUIREMENTS

- Submit application online or request a hard copy application be mailed to you.



- The following items must accompany the application:
 - Photo(s) of the existing pool and/or spa to be removed.
 - Photo(s) of the finished area after the removal.
 - Copy of itemized receipt that shows: 1) contractor, 2) date, and 3) cost of pool and/or spa removal.
 - Copy of City of Glendale Development Services Department’s Swimming Pool Demolition Permit.
 - [W-9 Form](#)
- Altered or mis-represented photos or receipts will be considered fraudulent, and the rebate will be denied.
- Post-inspection of the property may be required to verify removal of the pool and/or spa.

ADDITIONAL INFORMATION

- Rebates are available on a first-come, first-served basis from the date and time the complete application is received and subject to the availability of funding. A complete application means all required information is filled on the application, all required documents are attached, signed, and dated. The rebate is a check mailed to the active water account approximately 40 days after the City of Glendale receives a complete application. The City will mail a 1099 tax form to rebate recipients during the following tax season. Any questions regarding the taxability of the payment should be directed to your tax professional.
- City of Glendale is not responsible for selection, installation, or performance of any product.
- Rebate requirements are subject to change.

QUESTIONS

If you have questions about the rebate, please contact the City of Glendale Water Services Department – Conservation and Sustainable Living Division at greenliving@glendaleaz.com or 623-930-3596.



Residential Water-Efficient Landscape Irrigation Technology Rebate Up to \$750

REBATE PURPOSE

The purpose of this rebate is to encourage a permanent reduction in the amount of water used through the installation of water-efficient landscape irrigation technology. The rebate is a financial incentive, where the cost is partially offset by the City of Glendale for its water customers in the Glendale Water Service Area.

REBATE REQUIREMENTS

- Technology covered under this rebate includes the following: [WaterSense-labeled smart irrigation controllers](#), rain and flow sensors, [WaterSense-labeled pressure regulating sprinkler spray bodies](#), and high efficiency sprinkler rotary nozzles.
- Must show proof of existing technology before replacement, and proof of newly installed high-efficiency irrigation technology.
- Only homes with an irrigation system in good working order (no leaks, malfunctioning valves, missing emitters, runoff, or other performance issues) should consider applying for this rebate.

ELIGIBILITY AND REBATE AMOUNT

- Only one rebate application allowed per fiscal year (July 1 – June 30).
- Single-family residential properties that receive water service from the City of Glendale that are in good standing (i.e., no outstanding debt owed to the city).
- Applicant must be the owner or have written permission from the owner to apply for and receive the rebate.
- New construction is ineligible.
- High-efficiency irrigation technology purchased before January 1, 2023, is ineligible.
- The rebate is only for the high-efficiency irrigation technology costs (installation, wiring & other parts, tax, shipping, etc. excluded) purchased and installed within 12 months of the application submittal.
- The rebate covers WaterSense-labeled smart irrigation controllers – up to \$250, and up to \$500 of the following irrigation technologies:
 - High-efficiency nozzles – up to \$5 each
 - WaterSense-labeled sprinkler spray bodies – up to \$10 each
 - Rain sensor – up to \$50
 - Flow sensors with leak detection – up to \$100 each
- All irrigation technology must be in new condition and not refurbished.

REBATE APPLICATION SUBMITTAL REQUIREMENTS



- Submit application online or request a hard copy application be mailed to you.
- The following items must accompany the application:
 - Photo(s) of the old irrigation technology, showing make and model.
 - Photo(s) of the new irrigation technology after installation.
 - Copy of itemized receipt that shows: 1) contractor or store purchase receipt, 2) date, 3) high-efficiency irrigation technology make, model, and 4) cost per item.
 - [W-9 Form](#)
- Altered or mis-represented photos or receipts will be considered fraudulent, and the rebate will be denied.
- Post-inspection of the property may be required to verify installation of high-efficiency irrigation technology.

ADDITIONAL INFORMATION

- Rebates are available on a first-come, first-served basis from the date and time the complete application is received and subject to the availability of funding. A complete application means all required information is filled on the application, all required documents are attached, signed, and dated. The rebate is a check mailed to the active water account approximately 40 days after the City of Glendale receives a complete application. The City will mail a 1099 tax form to rebate recipients during the following tax season. Any questions regarding the taxability of the payment should be directed to your tax professional.
- City of Glendale is not responsible for selection, installation, or performance of any product.
- Rebate requirements are subject to change.



Non-Residential (e.g., Commercial & School) Water-Efficient Cooling Tower Technology Rebate

Up to \$1,000

REBATE PURPOSE

The purpose of this rebate is to encourage a permanent reduction in the amount of water used through the installation of water-efficient technology at existing cooling towers. The rebate is a financial incentive, where the cost is partially offset by the City of Glendale for its water customers in the Glendale Water Service Area.

REBATE REQUIREMENTS

- Technology must have a minimum life expectancy of five years.
- Must provide real-time read data and usage alert capability to appropriate cooling tower manager.
- Must show proof of real-time usage and alert capability.
- Should integrate with the property's building management system.
- Permanent (in-line) metering equipment should meet or exceed requirements set by the Arizona Water Works Association (AWWA) and NSF International (NSF/ANSI 61) standards.

ELIGIBILITY AND REBATE AMOUNT

- Only one rebate application allowed per fiscal year (July 1 – June 30).
- Commercial and school properties that receive water service from the City of Glendale that are in good standing (i.e., no outstanding debt owed to the city).
- Applicant must be the owner or property manager of the facility or have written permission from the owner to apply for and receive the rebate.
- New construction is ineligible.
- Technology purchased and installed before January 1, 2023 is ineligible.
- The rebate is only for the technology and water monitoring software start-up costs (installation, wiring & other parts, subscription costs, tax, shipping, etc. excluded) purchased and installed within 12 months of the application submittal.
- The rebate maximum amount of \$1,000 per cooling tower water-efficient technology may not exceed the amount paid for the technology before tax.
- All cooling tower water-efficient technology components must be in new condition and not refurbished.

REBATE APPLICATION SUBMITTAL REQUIREMENTS

- Submit application online or request a hard copy application be mailed to you.
- The following items must accompany the application:
 - Photo(s) of the cooling tower.



- Photo(s) of the old cooling tower technology (showing make and model), if applicable.
- Photo(s) of the new cooling tower technology after installation.
- Location of technology in reference to the cooling tower.
- Copy of itemized receipt that shows: 1) contractor, 2) date, 3) make and model, and 4) cost of technology and/or water monitoring software start-up costs.
- [W-9 Form](#)
- Altered or mis-represented photos or receipts will be considered fraudulent, and the rebate will be denied.
- Post-inspection of the property may be required to verify installation of cooling tower water-efficient technology.

ADDITIONAL INFORMATION

- Rebates are available on a first-come, first-served basis from the date and time the complete application is received and subject to the availability of funding. A complete application means all required information is filled on the application, all required documents are attached, signed, and dated. The rebate is a check mailed to the active water account approximately 40 days after the City of Glendale receives a complete application. The City will mail a 1099 tax form to rebate recipients during the following tax season. Any questions regarding the taxability of the payment should be directed to your tax professional.
- City of Glendale is not responsible for selection, installation, or performance of any product.
- Rebate requirements are subject to change.

QUESTIONS

If you have questions about the rebate, please contact the City of Glendale Water Services Department – Conservation and Sustainable Living Division at greenliving@glendaleaz.com or 623-930-3596.